

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 31<sup>st</sup> day of March' 2023**  
**C.G.No.38/2022-23/Tirupati Circle**

***Present***

***Sri. K. Ramamohan Rao***

***Chairperson (I/c) &  
Member (Finance)***

***Sri. S.L. Anjani Kumar***

***Member (Technical)***

***Smt. G. Eswaramma***

***Independent Member***

***Between***

G.Murali,  
S/o. G. Govindaswamy,  
Kottakadu,  
Nagalapuram,  
Chittoor Dt.

Complainant

***AND***

1. Deputy Executive Engineer/O/Nagalapuram  
2. Executive Engineer/O/Puttur

Respondents

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**ORDER**

1. The complainant given a representation during Vidhyuth Adalat conducted on 11.8.2022 stating that he is residing at Kottakadu village having Agricultural service vide ASCNo.5331114000008 and the said Agricultural service is feeding from the 11KV Gopalapuram feeder. He is getting frequent supply interruption due to aging of feeder conductor and due to damaged poles. Hence requested the forum to replace the aged conductor and damaged poles.
2. The case was registered as C.G.No.38/2022-23/Tirupati Circle and sent to respondents for written submissions.
3. Respondent No.1 submitted written submission stating that, the complainant Sri G. Murali S/o. Govindaswamy, Kottakadu (V) Nagalapuram (Mandal) submitted application to the forum during Special Vidyuth Adalat conducted on 11.08.2022

**DESPATCHED**

DATE 31/3

regarding erection of inline, replacement of damaged poles and replacement of damaged conductor at Kottakadu (V).

After inspection of existing lines in 11KV Gopalapuram feeder emanating from 33/11KV Nagalapuram Sub Station, an estimate was prepared and submitted to higher authorities vide WBS No. T-0322-05-03-11-01-003, for erection of Inline, replacement of damaged poles and rusty conductor and further stated that the said work will be completed on or before 31.12.2022. Hence requested to close the case.

4. Personal hearing through video conferencing was conducted @ 11.30Hrs on 13.12.2022. Dy.EE/O/Nagalapuram, EE/O/Puttur and complainant Mr.G.Murali present. Heard both sides.

The EE/O/Puttur has stated that the work will be completed before 15.1.2023. Hence requested to close the case.

The complainant requested to resolve the said grievance at an early date.

5. Point for determination is whether complainant is entitled for erection of inline, replacement of damaged poles and rusty conductor or not?

Complainant Sri G. Murali S/o Govindaswamy, Kottakadu (V) Nagalapuram (Mandal) filed complaint at Special Vidyuth Adalat conducted on 11.08.2022 regarding erection of Inline, replacement of damaged poles and replacement of damaged conductor at Kottakadu (V).

After inspection of existing lines in 11KV Gopalapuram feeder respondents erected Inline poles, replaced damaged poles and rusty conductor. The point is answered accordingly.

Complainant when contacted over phone by the Secretary of the Forum @ 4.30. P.M on 14.03.2023 expressed his satisfaction over work completion and requested to close the case.

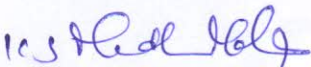
7. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off in favour of the complainant.

Sd/-  
Member (Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson (I/c)

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 31<sup>st</sup> March'2023**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.